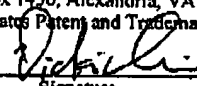


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| I hereby certify that this correspondence is being: | |
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| | <u>Vicki Chia</u> Type or printed name of person signing certificate |

SEP 5 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: CAPERS, et al.
Serial No.: 09/781,925
Filed: February 12, 2001
Confirmation No. 1795
Group No.: 2182
Examiner: Angel L. Casiano
Title: *Integrated Communication Server and Method*

MAIL STOP AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action dated June 16, 2004, Applicants respectfully request the Examiner to reconsider the rejection of the claims in view of the following comments as set forth below.